

Top Hotels Award treble for Freestyle Resort Port Douglas

FREESTYLE Resort Port Douglas has taken triple honours as one of the top hotels in Australia and the South Pacific in the coveted TripAdvisor 2013 Travellers' Choice Awards.

Three top hotel awards have ranked Freestyle Resort in exclusive company with Lizard Island Resort and Hamilton Island's Qualia, even placing it ahead of ritzy big city offerings including Crown Towers in Melbourne.

The quality apartment resort in tropical Far North Queensland ranked an impressive No. 8 in TripAdvisor's 2013 *Top 25 Hotels in Australia* list.

Freestyle's reputation for service and attention to detail has also spread internationally, taking it into the *Top 25 Hotels in the South Pacific* rankings.

Resort hosts Jason and Anne Moore, who have operated Freestyle Port Douglas for more than a decade, are particularly gratified by the third honour in their 2013 hat trick, a *Top 25 Hotels for Service in Australia* award.

TripAdvisor is the world's largest travel website and its annual Travellers' Choice Awards, now in their eleventh year, are highly valued because the honours are decided by travellers themselves.

TripAdvisor's site shows more than 95 per cent of all traveller feedback ranked Freestyle Resort Port Douglas as either 'excellent' or 'very good'.

"We strive to ensure our guests' experience with us is the best it can be, so we really appreciate their feedback and feel very honoured they want to recommend us," Jason said.

"We think of our guests as friends and family visiting our home, and treat them accordingly, and it is wonderful to know they appreciate it.

"The excellent presentation of Freestyle Resort is also down to the amazing team of people, local service providers and contractors, who help us keep it running like a well-oiled machine and looking magnificent."

The Moores congratulated a long list of fellow Port Douglas tourism industry operators who were honoured in the TripAdvisor 2013 Travellers' Choice Awards.

"Port Douglas reaffirmed its position as one of the best holiday destinations in Australia and the world, with so many properties repeatedly nominated by travellers," Jason said.

Six Port Douglas hotels were ranked in the Top 25 Hotels in Australia, four made the Top 25 Hotels in the South Pacific list, and others were awarded in the bargain and B&B accommodation categories.

"Last year, Freestyle Resort received a Travellers' Choice Award for 'family-friendly' accommodation, and Port Douglas was named number three in Australia's top 10 destinations list, as well as among the best beach destinations in Australia.

"When you have so many visitors eager to sing our praises, it's no wonder we love what we do, and more and more people want to come here to experience it for themselves."

Freestyle Resort Port Douglas, with 31 quality self-contained apartments, immerses guests in tropical North Queensland style.

It is echoed in its timber shutters, wide shaded verandahs, lush gardens and large resort pool and spa surrounded by pavilions, barbecue decks and landscaped lounging areas.

The resort offers an ideal central location, with iconic Four Mile Beach and the village boutiques, cafes and galleries of Macrossan Street all within a five-minute walk.